

Category of Complaint	Date	Name of Estate/Department	Type of Request/Complaint	Details of Case	Action Taken	Status
Staff	15-01-22	LUB	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	13-12-22	JED	Request	Door repair	Carpenter to repair door	Closed
Worker	31-03-22	SBE	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	30-10-22	UIE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	10-08-22	UIE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	08-01-22	CME	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	11-04-22	SBE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	21-07-22	SPE	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	25-07-22	CME	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	15-04-22	TRE	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	01-03-22	Charong	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	25-09-22	SPE	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	03-05-22	LBE	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	27-09-22	TRE	Request	Door repair	Carpenter to repair door	Closed
Worker	05-03-22	JED	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	30-11-22	LBE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	24-02-22	LUBED	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	04-11-22	SBE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	15-12-22	CME	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	24-04-22	SPE	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	13-07-22	UIE	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	25-05-22	UIE	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	22-09-22	JED	Request	Door repair	Carpenter to repair door	Closed
Worker	31-08-22	UIE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	20-07-22	TRE	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	30-11-22	JE	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	17-05-22	KBE	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	22-02-22	CME	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	08-10-22	SBE	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	04-03-22	UIE	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	14-10-22	CME	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	25-01-22	LBE	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	02-01-22	TRE	Request	Door repair	Carpenter to repair door	Closed
Worker	01-02-22	UIE	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	19-07-22	LBE	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	07-05-22	Charong	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	08-07-22	CME	Request	Door repair	Carpenter to repair door	Closed
Worker	05-10-22	CME	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	17-08-22	SBE	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	17-06-22	KBE	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	04-08-22	TRE	Request	Door repair	Carpenter to repair door	Closed
Worker	12-04-22	UBE	Request	Door repair	Carpenter to repair door	Closed

Worker	22-07-22	CME	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	20-12-22	LBE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	02-03-22	LBE	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	07-09-22	CME	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	10-10-22	LBE	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	12-12-22	UBE	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	13-01-22	LBE	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	17-10-22	JE	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	12-02-22	LUBED	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	08-02-22	JE	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	04-12-22	Charong	Request	Door repair	Carpenter to repair door	Closed
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Worker	25-06-22	UBED	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	05-06-22	UBED	Request	Change of Lightbulb	Light bulb replaced	Closed
Staff	06-09-22	SBE	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	11-01-22	SPE	Request	Change of Lightbulb	Light bulb replaced	Closed
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Worker	26-01-22	TRE	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	28-04-22	Charong	Request	Septic tank overflow	Desludging of septic tank done	Closed
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Worker	13-08-22	JED	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
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Worker	05-09-22	LBE	Request	Septic tank overflow	Desludging of septic tank done	Closed
Staff	06-08-22	Charong	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Staff	31-01-22	JED	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	21-11-22	KBE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
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Worker	19-03-22	JE	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	23-03-22	UIE	Request	Door repair	Carpenter to repair door	Closed
Worker	13-10-22	UIE	Request	Change of Lightbulb	Light bulb replaced	Closed

Worker	03-12-22	UIE	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	14-09-22	Charong	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	03-02-22	LBE	Request	Septic tank overflow	Desludging of septic tank done	Closed
External	11-11-22	JE	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	20-11-22	UIE	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	24-10-22	UBED	Request	Door repair	Carpenter to repair door	Closed
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Staff	23-01-22	JED	Request	Door repair	Carpenter to repair door	Closed
Worker	23-10-22	CME	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	10-04-22	LUB	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
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Worker	31-10-22	LUBED	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	22-07-22	UIE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	25-05-22	SPE	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	28-09-22	LUBED	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	21-06-22	UBED	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	12-03-22	UIE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
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External	28-03-22	UBE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Staff	20-09-22	SPE	Request	Change of Lightbulb	Light bulb replaced	Closed
Staff	29-03-22	JE	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	06-11-22	UBED	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
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Worker	10-03-22	Charong	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	24-02-22	LUBED	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	29-12-22	UIE	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	14-05-22	JE	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	30-01-22	UIE	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	29-08-22	KBE	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	10-02-22	LUB	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	06-06-22	UBE	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	15-11-22	UIE	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	29-01-22	LUBED	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	24-12-22	UIE	Request	Door repair	Carpenter to repair door	Closed
Worker	12-12-22	JED	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	27-10-22	LUB	Request	Change of Lightbulb	Light bulb replaced	Closed
Staff	28-03-22	UIE	Request	Septic tank overflow	Desludging of septic tank done	Closed
Staff	08-02-22	KBE	Request	Septic tank overflow	Desludging of septic tank done	Closed
Staff	14-05-22	SPE	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	12-02-22	JED	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	29-05-22	UIE	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	09-05-22	TRE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	11-11-22	LBE	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	19-08-22	KBE	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	25-10-22	SBE	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	08-08-22	UIE	Request	Door repair	Carpenter to repair door	Closed
Worker	04-03-22	TRE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	27-07-22	JE	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	28-02-22	KBE	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	18-03-22	UBED	Request	Door repair	Carpenter to repair door	Closed
Worker	01-12-22	CME	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	07-02-22	JE	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	21-06-22	LBE	Request	Door repair	Carpenter to repair door	Closed
Worker	14-11-22	LBE	Request	Door repair	Carpenter to repair door	Closed
Worker	27-03-22	JE	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	26-07-22	UIE	Request	Door repair	Carpenter to repair door	Closed
Worker	04-10-22	SBE	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	20-12-22	SPE	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	22-07-22	SBE	Request	Door repair	Carpenter to repair door	Closed
Worker	30-01-22	JE	Request	Door repair	Carpenter to repair door	Closed
Worker	13-10-22	CME	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	26-12-22	JED	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	12-06-22	SPE	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	26-12-22	JED	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	09-09-22	JE	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	29-09-22	LBE	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed

Staff	21-07-22	TRE	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	18-11-22	UIE	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	14-07-22	UIE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	06-12-22	SPE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	21-06-22	CME	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	28-04-22	TRE	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	15-07-22	JE	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	25-08-22	UBE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	26-06-22	LUBED	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	21-10-22	UIE	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	28-07-22	SBE	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	04-03-22	LUB	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	19-10-22	JED	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	13-02-22	JE	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	15-04-22	LBE	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	06-11-22	LUBED	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	28-03-22	UBED	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	08-10-22	JE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	11-01-22	UIE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	18-05-22	JED	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	03-03-22	LUB	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	31-05-22	KBE	Request	Change of Lightbulb	Light bulb replaced	Closed
Staff	19-07-22	UIE	Request	Door repair	Carpenter to repair door	Closed
Staff	08-11-22	SPE	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	14-09-22	JED	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	19-10-22	UBED	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	08-10-22	LUBED	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	12-07-22	UBE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	07-05-22	SBE	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	23-01-22	KBE	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	07-06-22	SPE	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	16-05-22	JED	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	07-03-22	UIE	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	14-06-22	LUBED	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	26-06-22	SPE	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	02-03-22	LUB	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	23-03-22	SPE	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	01-10-22	KBE	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	15-03-22	CME	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	16-11-22	Charong	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Staff	04-06-22	LBE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	05-07-22	JED	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	02-09-22	UBE	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	18-10-22	TRE	Request	Toilet clogged	Desludging of septic tank done	Closed

Worker	22-07-22	TRE	Request	Door repair	Carpenter to repair door	Closed
Worker	30-11-22	LBE	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	29-05-22	SPE	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	08-08-22	UBED	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	15-02-22	SPE	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	12-09-22	UIE	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	22-03-22	JED	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	15-11-22	UBED	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	03-06-22	JE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	07-02-22	TRE	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	28-08-22	UBED	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	29-07-22	CME	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	06-08-22	SBE	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	11-07-22	LUBED	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	19-08-22	UIE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	15-01-22	CME	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	29-06-22	LUB	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Staff	09-10-22	Charong	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	12-03-22	UIE	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	10-08-22	LUBED	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	10-06-22	LBE	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	26-10-22	UIE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	14-05-22	JE	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	02-01-22	Charong	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed