

Category of Complaint	Date	Name of Estate/Department	Type of Request/Complaint	Details of Case	Action Taken	Status
Worker	10/3/2023	Kumai	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	27/11/2023	Arut	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	23/12/2023	Arut	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	5/11/2023	Arut	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	21/1/2023	Kumai	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	18/8/2023	Lada	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	9/10/2023	Runtu	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	23/11/2023	Lada ED	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	8/2/2023	Lada ED	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	2/6/2023	Lada	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	29/3/2023	Lada ED	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	14/11/2023	Lada ED	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	8/5/2023	Runtu	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	8/9/2023	Runtu	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	13/12/2023	Kumai	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	17/5/2023	Lada	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	31/1/2023	Arut	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	18/9/2023	Kumai	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	13/2/2023	Lada	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	17/11/2023	Lada ED	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	27/8/2023	Lada	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	3/4/2023	Arut	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	12/12/2023	Arut	Request	Door repair	Carpenter to repair door	Closed
Worker	1/4/2023	Arut	Request	Roofing repair	Carpenter to repair roof	Closed
Staff	23/7/2023	Kumai	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	24/6/2023	Runtu	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	13/2/2023	Lada ED	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	1/9/2023	Runtu	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	28/1/2023	Lada	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	7/12/2023	Lada	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	28/4/2023	Lada ED	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	11/5/2023	Lada	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	24/6/2023	Runtu	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	28/12/2023	Runtu	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	24/10/2023	Lada ED	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	9/3/2023	Arut	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	29/7/2023	Runtu	Request	Door repair	Carpenter to repair door	Closed
Worker	12/2/2023	Runtu	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	27/7/2023	Lada ED	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	4/8/2023	Lada ED	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	21/8/2023	Lada ED	Request	Door repair	Carpenter to repair door	Closed
Worker	22/6/2023	Lada	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	27/10/2023	Arut	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	27/10/2023	Arut	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	23/11/2023	Lada	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	1/11/2023	Lada	Request	Door repair	Carpenter to repair door	Closed
Worker	26/8/2023	Arut	Request	Door repair	Carpenter to repair door	Closed

Category of Complaint	Date	Name of Estate/Department	Type of Request/Complaint	Details of Case	Action Taken	Status
Worker	7/11/2023	Lada	Request	Door repair	Carpenter to repair door	Closed
Worker	6/5/2023	Arut	Request	Door repair	Carpenter to repair door	Closed
Worker	2/4/2023	Arut	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	6/12/2023	Arut	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	4/1/2023	Lada	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	23/5/2023	Lada	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	27/2/2023	Runtu	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	22/6/2023	Lada ED	Request	Septic tank overflow	Desludging of septic tank done	Closed
Staff	19/10/2023	Kumai	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	17/9/2023	Arut	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	29/8/2023	Arut	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	10/4/2023	Lada	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	6/2/2023	Lada ED	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	18/11/2023	Kumai	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	29/8/2023	Lada ED	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	22/1/2023	Arut	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	19/3/2023	Runtu	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	2/10/2023	Arut	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Staff	15/2/2023	Lada ED	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	29/4/2023	Kumai	Request	Door repair	Carpenter to repair door	Closed
Total						67