

Category of Complaint	Date	Name of Estate/Department	Type of Request/Complaint	Details of Case	Action Taken	Status
Staff	15/1/2023	LUB	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	13/12/2023	JED	Request	Door repair	Carpenter to repair door	Closed
Worker	31/3/2023	SBE	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	30/10/2023	UIE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	1/3/2023	Charong	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	25/9/2023	SPE	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	3/5/2023	LBE	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	27/9/2023	TRE	Request	Door repair	Carpenter to repair door	Closed
Worker	5/3/2023	JED	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	30/11/2023	LBE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	24/2/2023	LUBED	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
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Worker	14/7/2023	UIE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	6/12/2023	SPE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	21/6/2023	CME	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	28/4/2023	TRE	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	15/7/2023	JE	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	25/8/2023	UBE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	26/6/2023	LUBED	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	21/10/2023	UIE	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	28/7/2023	SBE	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	4/3/2023	LUB	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	19/10/2023	JED	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	13/2/2023	JE	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	15/4/2023	LBE	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	6/11/2023	LUBED	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	28/3/2023	UBED	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	8/10/2023	JE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	11/1/2023	UIE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	18/5/2023	JED	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	3/3/2023	LUB	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	31/5/2023	KBE	Request	Change of Lightbulb	Light bulb replaced	Closed
Staff	19/7/2023	UIE	Request	Door repair	Carpenter to repair door	Closed
Staff	8/11/2023	SPE	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	14/9/2023	JED	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	19/10/2023	UBED	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	8/10/2023	LUBED	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	12/7/2023	UBE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	7/5/2023	SBE	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	23/1/2023	KBE	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	7/6/2023	SPE	Request	Septic tank overflow	Desludging of septic tank done	Closed

Category of Complaint	Date	Name of Estate/Department	Type of Request/Complaint	Details of Case	Action Taken	Status
Worker	16/5/2023	JED	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	7/3/2023	UIE	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	14/6/2023	LUBED	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	26/6/2023	SPE	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	2/3/2023	LUB	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	23/3/2023	SPE	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	1/10/2023	KBE	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	15/3/2023	CME	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	16/11/2023	Charong	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Staff	4/6/2023	LBE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	5/7/2023	JED	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	2/9/2023	UBE	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	18/10/2023	TRE	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	22/7/2023	TRE	Request	Door repair	Carpenter to repair door	Closed
Worker	30/11/2023	LBE	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	29/5/2023	SPE	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	8/8/2023	UBED	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	15/2/2023	SPE	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	12/9/2023	UIE	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	22/3/2023	JED	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Total						302