

Category of Complaint	Date	Name of Estate/Department	Type of Request/Complaint	Details of Case	Action Taken	Status
Staff	17/10/2024	LUBED	Request	Roofing repair	Carpenter to repair door	Closed
Worker	25/6/2024	KBE	Request	Septic tank overflow	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	8/12/2024	LUB	Request	Plumbing works	Carpenter to repair roof	Closed
Worker	2/2/2024	LBE	Request	Change of Lightbulb	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	9/7/2024	TRE	Request	Roofing repair	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	10/9/2024	LUB	Request	Toilet clogged	Carpenter to repair door	Closed
Worker	27/9/2024	LUBED	Request	Toilet clogged	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	19/2/2024	SPE	Request	Plumbing works	Desludging of septic tank done	Closed
Worker	22/8/2024	UBED	Request	Plumbing works	Carpenter to repair roof	Closed
Worker	24/8/2024	TRE	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	3/3/2024	SPE	Request	Electrical Work	Carpenter to repair roof	Closed
Worker	18/8/2024	LBE	Request	Toilet clogged	Carpenter to repair door	Closed
Worker	14/3/2024	LBE	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	4/7/2024	CME	Request	Septic tank overflow	Carpenter to repair door	Closed
Worker	6/4/2024	UBE	Request	Septic tank overflow	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	31/10/2024	UBED	Request	Toilet clogged	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	10/6/2024	LUBED	Request	Toilet clogged	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
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Worker	8/10/2024	UBED	Request	Plumbing works	Light bulb replaced	Closed
Worker	7/11/2024	UBE	Request	Toilet clogged	Carpenter to repair door	Closed
Worker	5/11/2024	JE	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	10/12/2024	JED	Request	Plumbing works	Carpenter to repair roof	Closed
Worker	19/2/2024	SPE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
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Worker	26/4/2024	CME	Request	Toilet clogged	Carpenter to repair door	Closed
Worker	31/10/2024	SPE	Request	Plumbing works	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
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Worker	1/11/2024	SPE	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	3/5/2024	KBE	Request	Roofing repair	Carpenter to repair roof	Closed
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Worker	1/11/2024	LBE	Request	Roofing repair	Carpenter to repair roof	Closed
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Worker	14/10/2024	UBE	Request	Electrical Work	Light bulb replaced	Closed
Worker	26/7/2024	SPE	Request	Plumbing works	Carpenter to repair door	Closed
Worker	1/9/2024	JE	Request	Septic tank overflow	Carpenter to repair door	Closed

Category of Complaint	Date	Name of Estate/Department	Type of Request/Complaint	Details of Case	Action Taken	Status
Worker	1/1/2024	JED	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	14/5/2024	LUBED	Request	Roofing repair	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	3/9/2024	SBE	Request	Roofing repair	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	13/4/2024	UBED	Request	Toilet clogged	Carpenter to repair door	Closed
Worker	18/4/2024	TRE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	23/12/2024	SBE	Request	Roofing repair	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	2/3/2024	KBE	Request	Toilet clogged	Carpenter to repair door	Closed
Worker	16/3/2024	JE	Request	Septic tank overflow	Light bulb replaced	Closed
Worker	15/12/2024	SPE	Request	Door repair	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	30/12/2024	JE	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	23/4/2024	UBED	Request	Plumbing works	Carpenter to repair door	Closed
Worker	29/2/2024	UBED	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	2/6/2024	JE	Request	Roofing repair	Carpenter to repair roof	Closed
Worker	7/10/2024	UBE	Request	Change of Lightbulb	Carpenter to repair roof	Closed
Worker	5/8/2024	JE	Request	Electrical Work	Desludging of septic tank done	Closed
Worker	30/8/2024	LUBED	Request	Change of Lightbulb	Light bulb replaced	Closed
Worker	2/2/2024	SBE	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	13/6/2024	LBE	Request	Plumbing works	Light bulb replaced	Closed
Worker	13/5/2024	SBE	Request	Roofing repair	Carpenter to repair door	Closed
Worker	31/10/2024	LUB	Request	Change of Lightbulb	Carpenter to repair roof	Closed
Worker	15/1/2024	JE	Request	Toilet clogged	Carpenter to repair roof	Closed
Worker	24/2/2024	JE	Request	Toilet clogged	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	29/3/2024	CME	Request	Toilet clogged	Carpenter to repair roof	Closed
Worker	5/12/2024	CME	Request	Electrical Work	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	13/4/2024	UBED	Request	Door repair	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	29/11/2024	CME	Request	Electrical Work	Light bulb replaced	Closed
Worker	6/5/2024	LUB	Request	Septic tank overflow	Light bulb replaced	Closed
Worker	5/3/2024	KBE	Request	Electrical Work	Desludging of septic tank done	Closed
Worker	28/4/2024	CME	Request	Plumbing works	Carpenter to repair door	Closed
Worker	14/2/2024	UBE	Request	Toilet clogged	Light bulb replaced	Closed
Worker	1/12/2024	TRE	Request	Change of Lightbulb	Carpenter to repair door	Closed
Worker	28/12/2024	JE	Request	Roofing repair	Desludging of septic tank done	Closed
Worker	23/2/2024	TRE	Request	Roofing repair	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	28/4/2024	LBE	Request	Electrical Work	Carpenter to repair door	Closed
Worker	18/1/2024	CME	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	8/8/2024	JE	Request	Plumbing works	Desludging of septic tank done	Closed
Worker	28/1/2024	Charong	Request	Door repair	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	8/6/2024	LBE	Request	Door repair	Carpenter to repair roof	Closed
Worker	18/5/2024	JED	Request	Door repair	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	12/7/2024	TRE	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	8/10/2024	LUB	Request	Electrical Work	Carpenter to repair door	Closed
Worker	28/6/2024	JED	Request	Plumbing works	Carpenter to repair door	Closed
Worker	31/7/2024	JE	Request	Electrical Work	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	18/8/2024	CME	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	10/7/2024	JE	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	20/8/2024	LBE	Request	Toilet clogged	Light bulb replaced	Closed
Worker	15/9/2024	KBE	Request	Roofing repair	Desludging of septic tank done	Closed
Worker	45445	JE	Request	Door repair	Desludging of septic tank done	Closed
Worker	11/9/2024	LBE	Request	Door repair	Desludging of septic tank done	Closed
Worker	26/11/2024	Charong	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	7/10/2024	CME	Request	Plumbing works	Carpenter to repair roof	Closed

Category of Complaint	Date	Name of Estate/Department	Type of Request/Complaint	Details of Case	Action Taken	Status
Worker	24/2/2024	LBE	Request	Electrical Work	Carpenter to repair door	Closed
Worker	29/7/2024	JED	Request	Change of Lightbulb	Carpenter to repair door	Closed
Worker	21/12/2024	UBED	Request	Electrical Work	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	16/8/2024	LUB	Request	Change of Lightbulb	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	15/7/2024	TRE	Request	Roofing repair	Light bulb replaced	Closed
Worker	30/10/2024	LBE	Request	Septic tank overflow	Desludging of septic tank done	Closed
Worker	1/12/2024	SBE	Request	Toilet clogged	Carpenter to repair door	Closed
Worker	23/10/2024	JE	Request	Plumbing works	Carpenter to repair door	Closed
Worker	24/7/2024	KBE	Request	Roofing repair	Carpenter to repair roof	Closed
Staff	24/12/2024	UBED	Request	Roofing repair	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Total						316