

Category of Complaint	Date	Name of Estate/Department	Type of Request/Complaint	Details of Case	Action Taken	Status
Worker	30/9/2024	Kumai	Request	Roofing repair	Desludging of septic tank done	Closed
Worker	3/7/2024	Arut	Request	Toilet clogged	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	19/3/2024	Kumai	Request	Septic tank overflow	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	13/10/2024	Kumai	Request	Plumbing works	Carpenter to repair door	Closed
Worker	25/11/2024	Lada ED	Request	Toilet clogged	Light bulb replaced	Closed
Worker	19/1/2024	Arut	Request	Electrical Work	Light bulb replaced	Closed
Worker	7/7/2024	Lada ED	Request	Plumbing works	Desludging of septic tank done	Closed
Worker	24/6/2024	Lada ED	Request	Plumbing works	Light bulb replaced	Closed
Worker	27/9/2024	Arut	Request	Electrical Work	Light bulb replaced	Closed
Worker	16/11/2024	Lada	Request	Change of Lightbulb	Carpenter to repair roof	Closed
Worker	27/2/2024	Kumai	Request	Toilet clogged	Carpenter to repair roof	Closed
Worker	4/12/2024	Arut	Request	Plumbing works	Light bulb replaced	Closed
Worker	24/10/2024	Kumai	Request	Door repair	Carpenter to repair door	Closed
Worker	23/6/2024	Arut	Request	Change of Lightbulb	Desludging of septic tank done	Closed
Worker	7/5/2024	Runtu	Request	Electrical Work	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	11/11/2024	Lada ED	Request	Septic tank overflow	Carpenter to repair roof	Closed
Worker	21/11/2024	Lada ED	Request	Plumbing works	Carpenter to repair door	Closed
Worker	11/4/2024	Runtu	Request	Door repair	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	22/9/2024	Arut	Request	Toilet clogged	Light bulb replaced	Closed
Worker	14/2/2024	Runtu	Request	Door repair	Carpenter to repair roof	Closed
Worker	22/6/2024	Lada ED	Request	Roofing repair	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	4/5/2024	Lada	Request	Toilet clogged	Light bulb replaced	Closed
Worker	10/10/2024	Lada ED	Request	Electrical Work	Carpenter to repair roof	Closed
Worker	13/4/2024	Lada	Request	Roofing repair	Desludging of septic tank done	Closed
Worker	28/5/2024	Runtu	Request	Roofing repair	Desludging of septic tank done	Closed
Worker	21/10/2024	Arut	Request	Roofing repair	Light bulb replaced	Closed
Worker	15/8/2024	Lada	Request	Electrical Work	Carpenter to repair door	Closed
Worker	4/6/2024	Kumai	Request	Electrical Work	Desludging of septic tank done	Closed
Worker	10/1/2024	Lada ED	Request	Septic tank overflow	Carpenter to repair door	Closed
Worker	2/12/2024	Arut	Request	Septic tank overflow	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	19/7/2024	Arut	Request	Roofing repair	Desludging of septic tank done	Closed
Worker	11/5/2024	Runtu	Request	Electrical Work	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	8/9/2024	Kumai	Request	Change of Lightbulb	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	11/4/2024	Runtu	Request	Septic tank overflow	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	7/12/2024	Kumai	Request	Door repair	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	1/4/2024	Kumai	Request	Change of Lightbulb	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	14/10/2024	Arut	Request	Toilet clogged	Light bulb replaced	Closed
Worker	15/10/2024	Lada ED	Request	Septic tank overflow	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	22/11/2024	Lada ED	Request	Septic tank overflow	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	24/12/2024	Kumai	Request	Change of Lightbulb	Desludging of septic tank done	Closed
Worker	17/5/2024	Runtu	Request	Toilet clogged	Carpenter to repair door	Closed
Worker	14/5/2024	Arut	Request	Change of Lightbulb	Carpenter to repair door	Closed
Staff	14/1/2024	Lada	Request	Septic tank overflow	Light bulb replaced	Closed
Staff	8/6/2024	Kumai	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	24/2/2024	Runtu	Request	Toilet clogged	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	29/8/2024	Lada	Request	Septic tank overflow	Light bulb replaced	Closed
Worker	29/2/2024	Lada ED	Request	Electrical Work	Light bulb replaced	Closed
Worker	17/3/2024	Arut	Request	Roofing repair	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	15/10/2024	Arut	Request	Electrical Work	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	31/1/2024	Kumai	Request	Septic tank overflow	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	15/1/2024	Lada ED	Request	Door repair	Carpenter to repair door	Closed
Worker	3/12/2024	Lada	Request	Septic tank overflow	Desludging of septic tank done	Closed

Category of Complaint	Date	Name of Estate/Department	Type of Request/Complaint	Details of Case	Action Taken	Status
Worker	4/5/2024	Lada	Request	Septic tank overflow	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	18/3/2024	Lada ED	Request	Electrical Work	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	23/2/2024	Lada	Request	Door repair	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	26/3/2024	Lada ED	Request	Roofing repair	Desludging of septic tank done	Closed
Worker	6/5/2024	Kumai	Request	Electrical Work	Carpenter to repair door	Closed
Worker	12/10/2024	Lada ED	Request	Plumbing works	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	28/6/2024	Lada ED	Request	Change of Lightbulb	Carpenter to repair roof	Closed
Worker	7/8/2024	Arut	Request	Electrical Work	Carpenter to repair door	Closed
Worker	14/3/2024	Kumai	Request	Electrical Work	Carpenter to repair roof	Closed
Worker	19/9/2024	Runtu	Request	Plumbing works	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	27/6/2024	Kumai	Request	Septic tank overflow	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	28/12/2024	Lada ED	Request	Electrical Work	Light bulb replaced	Closed
Worker	29/7/2024	Lada ED	Request	Door repair	Carpenter to repair door	Closed
Worker	1/11/2024	Kumai	Request	Electrical Work	Carpenter to repair door	Closed
Worker	30/7/2024	Arut	Request	Door repair	Carpenter to repair roof	Closed
Worker	45600	Lada ED	Request	Toilet clogged	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	45489	Arut	Request	Toilet clogged	Engineering Department Informed and electrician will be sent to resolve electrical issue	Closed
Worker	45476	Runtu	Request	Septic tank overflow	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Worker	45458	Lada ED	Request	Door repair	Carpenter to repair roof	Closed
Worker	45547	Kumai	Request	Toilet clogged	Desludging of septic tank done	Closed
Worker	45449	Lada ED	Request	Change of Lightbulb	Carpenter to repair roof	Closed
Worker	45352	Lada ED	Request	Change of Lightbulb	Engineering Department Informed and plumber will be sent to resolve plumbing issue	Closed
Total						74